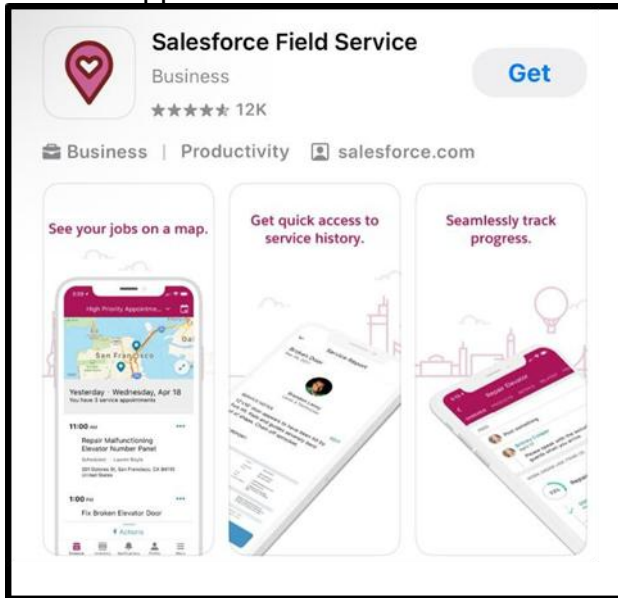
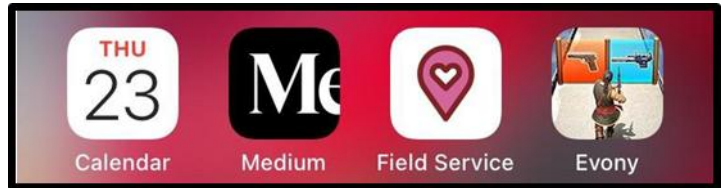


# Downloading the VIVÉ HDM App (iPhone Version)

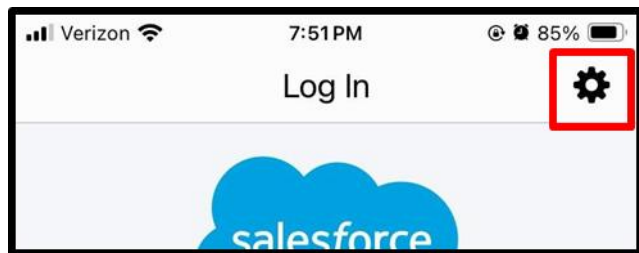
**Step 1:** Download the Salesforce Field Service App



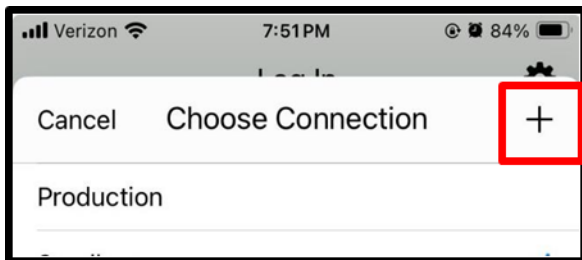
**Step 2:** Open App



**Step 3:** Once the App is open, tap the “gear” icon to view “Settings”



**Step 4:** Tap the + to add a new connection



**Step 5:** Complete VIVE “Name” and “URL”

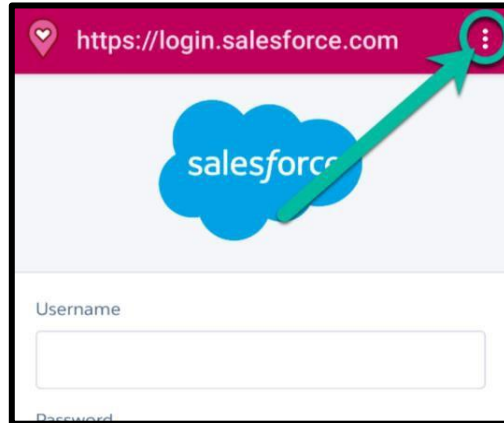
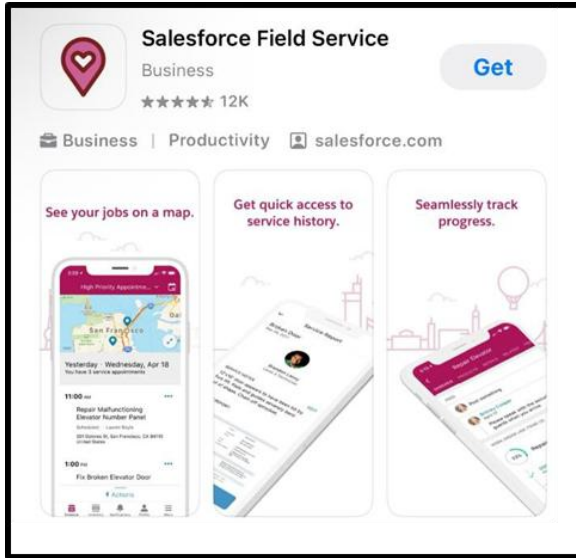


**Step 6:** Drivers will now be able to log in to the App as is done on the live VIVE site by clicking the “NYC Aging VIVE” button.



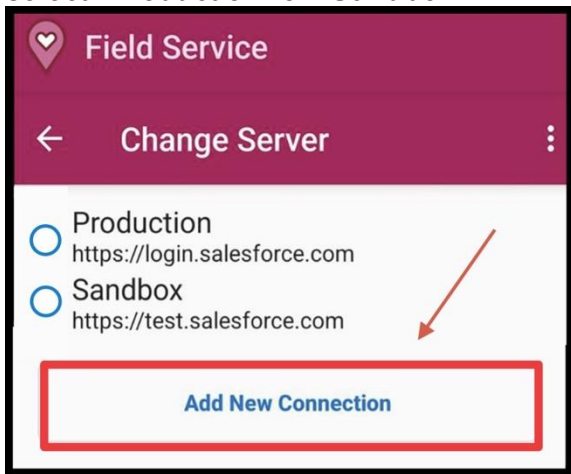
# Downloading the VIVÉ HDM App (Android Version)

**Step 1:** Download the Salesforce Field App **Step 2:** Tap 3 dots to Change Server.  
Once Downloaded - Open App



**Step 3:** Tap "Add New Connection" **\*\* Do not select "Production" or "Sandbox"**

**Step 4:** Complete VIVE "Name" and "URL"



**Step 5:** Drivers will now be able to log in to the App as is done on the live VIVE site by clicking the ["NYC Aging VIVE" button](#).

